



What We Are Doing to Ensure Patient Safety:

We are taking all necessary precautions to ensure the health and safety of our patients, providers and employees. We continue to update our clinical protocols based on the latest recommendations from the Centers for Disease Control & Prevention (CDC), Iowa Department of Public Health (IDPH) and other key health organizations. Our providers and employees are well-trained in infection control best practices, including the effective use of personal protective equipment such as masks, gloves and goggles. We continue to ensure that all areas within our clinic is cleaned regularly. We have implemented a thorough screening process and clinical protocols that allows us to quickly isolate anyone experiencing potential coronavirus symptoms. To offer our patients additional options to receive care, we have also implemented video visit / Telehealth_capabilities.

Visitor Policy:

As a precautionary measure to keep our patients, visitors and care team members safe, we are working to limit the number of people in our waiting room. We are asking that patients do not bring anyone with them to their appointment, unless clinically required.

- Pediatric patients can bring one support person, but parents are advised to leave their other children at home with another adult whenever possible.
- If you are driving a patient to their appointment or watching children during an adult's appointment, we ask that you wait in your car and do not wait inside the clinic.

What to Do if You're Experiencing Symptoms of COVID-19:

If you're experiencing symptoms of respiratory illness, such as fever, cough or shortness of breath and have traveled to an area with a known outbreak or have had exposure to someone with a confirmed or suspected case of coronavirus (COVID-19):

- Call our clinic at 365-7581 and speak with a nurse to discuss your symptoms, so we can advise you on a course of action
- Stay at home and isolate yourself as much as possible from others in your home
- Limit your exposure to others, particularly in public places
- If asked by one of our care team members, please wear a facemask to help prevent the spread of illness to others
- Cover your cough or sneeze with a tissue and dispose in the trash
- Wash your hands often
- Avoid sharing personal household items such as dishes, drinking glasses, eating utensils, towels or bedding with other people in your home.
- Clean all "high-touch" surfaces frequently, such as counters, tabletops, doorknobs, bathroom fixtures, toilets, phones, keyboards, tablets, and bedside tables.